

ROLL No.....

NATIONAL COUNCIL FOR HOTEL MANAGEMENT
AND CATERING TECHNOLOGY, NOIDA
ACADEMIC YEAR – 2018-2019

COURSE : 3rd Semester of 3-year B.Sc. in H&HA
SUBJECT : Accommodation Operations
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

Q.1. With the help of a flow chart, explain the functioning of the linen room in a hotel. (10)

Q.2. Considering the following points, design a uniform for a waitress in leisure hotel:
(a) Fabric selection
(b) Name and location of the hotel
(c) Costing (10)

Q.3. Draw a sample layout of an on premises laundry in the hotel.
OR
Draw and explain **any two** records to be maintained in the laundry. (10)

Q.4. Calculate the par stock for a 250 room hotel of 5-star category having 100 single rooms, 100 double rooms and 50 triple rooms. The par level has been set as follows:
(i) Towels=3
(ii) Blanket, Mattress protector and bed spread = 1.5 each
(iii) Bed linen=4
(iv) Pillows=2.
OR
How does the housekeeping department follow the 'recycle, reuse and reduce' policy when it comes to linen? (10)

Q.5. Discuss the advantages and dis-advantages of linen hire.
OR
Explain the stages of the wash cycle in a commercial laundry. (10)

Q.6. What are the principles of design that govern flower arrangements?

OR

Explain the unique features of flower arrangements of different countries.

(10)

Q.7. 'Maintaining a sewing room can save cost for the hotel'. Justify this statement by explaining the activities of a sewing room.

(10)

Q.8. Explain the procedure to remove the following stains (**any four**):

- (i) Mud stain
- (ii) Blood stain
- (iii) Egg stain
- (iv) Tea stain
- (v) Lipstick

(4x2 ½ =10))

Q.9. Distinguish between (**any five**):

- (a) Ikebana and Moribana
- (b) Uniform slip and repair slip
- (c) Synthetic and natural fibres
- (d) Cactus and succulent
- (e) French curve and hem gauge
- (f) Fabric bleach and fabric softeners

(5x2=10)

Q.10. Give **two** examples for each of the following:

- (a) Indoor plants
- (b) Flower arrangement equipment
- (c) Bed linen
- (d) Laundry symbols
- (e) Types of weaves

(5x2=10)
