

ROLL No.....

NATIONAL COUNCIL FOR HOTEL MANAGEMENT
AND CATERING TECHNOLOGY, NOIDA
ACADEMIC YEAR 2013-2014

COURSE : 4th Semester of 3-year B.Sc. in H&HA - **Specialisation**
SUBJECT : Business Ethics & Law
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

Q.1. Explain Kohlberg's Theory of Moral Development.

OR

Need for ethics in hotel business is a must. Explain.

(10)

Q.2. Answer the following (**any two**):

- (a) Distinguish between Void and Voidable contract.
- (b) Explain Indemnity and Guarantee.
- (c) What are the essentials of a valid contract?

(2x5=10)

Q.3. Differentiate between ethics and moral values.

OR

Write a note on atleast **two areas** of ethics in hotel industry.

(10)

Q.4. Answer the following (**any two**):

- (a) Sale and agreement to sale.
- (b) Conditions and warranties.
- (c) A short note on water pollution.

(2x5=10)

Q.5. Explain **any two**:

- (a) Registration of a restaurant under Shops & Establishments Act.
- (b) Powers of inspectors under Food Adulteration Act.
- (c) AGMARK

(2x5=10)

Q.6. Write a note on suspension and termination of licenses of hotels.

OR

Explain Unfair Trade Practice and Restrictive Trade Practice under the Consumer Protection Act.

(10)

Q.7. Answer the following (**any two**):

- (a) Evolution of Law.
- (b) Lunatic and Minor.
- (c) Disablement.

(2x5=10)

Q.8. Write short notes on **any two**:

- (a) Retrenchment
- (b) Lay-off
- (c) Dependent under Workmen's Compensation Act.
- (d) Occupational Diseases.

(2x5=10)

Q.9. Define the following:

- (a) 'Worker' under the Factory Act.
- (b) 'Lay-off' under Industrial Disputes Act.
- (c) 'Future goods' under Sale of Goods Act.
- (d) 'Factory' under the Factory Act.
- (e) Strike

(5x2=10)

Q.10. Fill in the blanks with appropriate word given in the bracket.

- (a) Air pollutant includes noise present in the atmosphere beyond the stipulation in day time and night time. Day time shall mean from _____ a.m. to _____ p.m. (6 a.m. to 9 p.m. / 6 a.m. to 10 p.m.).
- (b) Under Consumer Protection Act 1986, the District Forum shall have jurisdiction to entertain complaints where the value of goods or services and compensation, if any, does not exceed ₹ _____ lakh. (20/25).
- (c) Under sale of goods Act, a warranty is a stipulation _____ to the main purpose of the contract. (Collateral/Essential).
- (d) In case of contract of guarantee, there are _____ parties. (2/3)
- (e) AGMARK – quality standards for _____ commodities are framed based on their intrinsic quality. (Agriculture /Industrial).
- (f) Strike is a weapon in the hands of _____. (Employer/Employed)
- (g) Under the Law of Contract, a minor means a person who has not attained _____ years of age. (18/21).

- (h) Factory means whereon _____ or more workers are working, and in any part of which a manufacturing process is being carried on with the aid of power. (10/20).
- (i) Lock-out refers to _____ closing of a place of employment or suspension of work or refusal by the employer to continue to employ. (Temporary/Permanent).
- (j) Under Industrial Disputes Act, 'Settlement' means a settlement arrived at in the course of _____ proceeding between the employer and workmen. (Conciliation/table talk).

(10x1=10)
