

NATIONAL COUNCIL FOR HOTEL MANAGEMENT
AND CATERING TECHNOLOGY, NOIDA
ACADEMIC YEAR 2014-2015

COURSE : 4th Semester of 3-year B.Sc. in H&HA
SUBJECT : Accommodation Operations
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

- Q.1. Explain the activities carried out by linen room in a hotel.
OR
Illustrate flow process of an industrial laundry. (10)
- Q.2. Discuss factors to be considered while selecting linen for various hotel purposes.
Give quality specifications for bed sheet.
OR
Explain laundry agents. Mention relevant examples for each type. (7+3=10)
- Q.3. Describe the need and benefits of uniforms for staff.
OR
Discuss the factors to be considered while selecting or designing uniforms. (10)
- Q.4. Discuss operational advantages and economy in operation of OPL for a hotel.
OR
Discuss in detail the stages of wash cycle. (10)
- Q.5. What is meant by linen control? Discuss the stages involved in linen control. (10)
- Q.6. Briefly describe the following:
(a) Recycling of discarded linen (b) Function of sewing room (5+5=10)
- Q.7. Write short notes on:
(a) Guest laundry service
(b) Care of indoor plants (5+5=10)

- Q.8. (a) Briefly discuss the equipment and materials used commonly for flower arrangement.
 (b) Explain the applications of design principle 'Rhythm' in flower arrangement.
 (5+5=10)

Q.9. Define the following (**any five**):

- | | | |
|---------------|---------------|---------------------|
| (a) Cut down | (b) Par stock | (c) Laundromat |
| (d) Antichlor | (e) Seika | (f) Clean for dirty |
| (g) Bonsai | (h) Prong | (i) Drill |
| (j) Thimble | | |

(5x2=10)

Q.10. Fill in the blanks:

- (a) Plant materials used to hide stem, container edges and most importantly the cases is called _____.
- (b) Thermal insulation of blankets is measured in _____.
- (c) Sodium bisulphite is a type of _____.
- (d) Fabrics that come from the loom without any finishing is called _____.
- (e) The golden ratio of 2:3 in design is also known as _____.
- (f) A strong fabric with a tight twill weave made from cotton or blends used for uniform is _____.
- (g) The longitudinal, visibly distinct self-boarder, closed by the loops of weft yarn is _____.
- (h) A reweaving process to repair small holes on a fabric is _____.
- (i) Boundary of a garden made from shrubs instead of walls is called _____.
- (j) The door of a washing machine is also called as _____.

(10x1=10)
